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GBS CHATBOT PRIVACY NOTICE NOTICE — OPENING SHORT-FORM NOTICE

Displayed as the chatbot's first message, before the user types anything. Required on every new session.

Before You Start — Important Privacy Notice

This chatbot is powered by **Global Business Solutions (GBS)**.

POPI Prompt Scrubber — Required Step

GBS provides a POPI Prompt Scrubber (PPS) application and also recommends the use of Copilot (together, the “De-Identification Tools”) to all users of GBS AI tools and chatbot services. Use of one or both of the De-Identification Tools to de-identify, anonymise, or remove personal or confidential information **before** submitting any query or data to any GBS platform is strongly required. Where any user fails to take reasonable steps to remove personal information or confidential information or, fails to quality-check the output of these and other tools, or submits personal or confidential information to any GBS platform without prior scrubbing, GBS is fully and unconditionally indemnified against any and all liability of any nature whatsoever, whether arising now or in the future, in connection with such processing.

This indemnity does not derogate from GBS’s commitment to best-practice POPIA compliance as Operator. This POPIA is maintained to document that commitment — assessing the nature, extent, safeguards, and pertinent information relevant to GBS’s role as Operator in the context of users of the SaaS AI platforms and bots it deploys.

Users may use either the PPS, Copilot, or a combination of both to de-identify or anonymise personal or confidential information prior to using our platforms.

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