AI UPDATE

START 2027 KNOWING WHAT CHANGED IN AI, AND WHAT IT MEANS FOR YOUR WORKPLACE.

1 ½ HOURS

AI is moving at extraordinary speed, and keeping up with every new tool, feature and headline can be overwhelming. This practical, fast-paced update cuts through the noise and focuses on the developments that genuinely matter for the workplace.

We look back at the most significant AI developments of the past year, explore the emerging trends shaping 2027, and unpack what these changes mean for HR, ER, L&D and business leaders. The focus is not simply on what is new, but on what is useful, what requires attention and where organisations should be focusing their time, resources and budget in 2027.

Who should attend:

- HR, ER and L&D professionals
- Managers and business leaders
- People responsible for digital transformation or workplace technology
- Anyone responsible for AI adoption, governance or implementation in their organisation
- Professionals who want to understand AI developments without needing a technical background

Outline:

- The biggest AI developments of the past year and why they matter
- New and emerging capabilities in everyday AI tools such as Microsoft Copilot, Claude, ChatGPT and Gemini
- How AI is changing the way we communicate, analyse information, create content and make decisions
- Practical opportunities for using AI across HR, L&D, management and general business
- Workplace risks, responsible AI use, governance and the growing importance of human oversight
- Regulatory and workplace trends, including developments relevant to the South African context
- Moving beyond experimentation towards more purposeful AI adoption
- Where organisations may be wasting time or money on AI, and where investment can deliver real value
- What to start, stop and prioritise for AI in 2027

Key takeaway

Delegates leave with a clearer picture of where AI is now, where it is heading and what their organisation should be doing about it in 2027.
This keeps your original punchy feel, but adds more commercial value and "why should I attend?" around the content.

More Info: info@globalbusiness.co.za

All courses are subject to minimum delegate numbers